

Mail Service Pharmacy

Save Time, Save Money

If you haven't been using Walgreens Healthcare Plus* mail service pharmacy, *check us out!* Start by taking a closer look at the health plan information you received. You'll learn that we conveniently deliver your covered maintenance medications right to your home or other specified address, as well as provide savings and great services. For example, you can:

- order your covered prescriptions for chronic or long-term health conditions, such as high blood pressure or diabetes.
- request up to a 90-day supply of maintenance medications (or the maximum allowed by your plan).
- take advantage of toll-free one-on-one pharmacist consultations and multilingual customer service representatives who can answer your questions.
- charge your medication order to your Visa, MasterCard, American Express, or Discover account. Payment by personal check also is accepted. (Payment is required at the time you place your order.)
- let us know your email address and we'll notify you of its receipt, status, and shipping method.

Three Ways to Register and Refill

Note: Before you can begin using your mail service pharmacy benefit, you must register using *one* of the following registration options. This information is used to confirm your participation in your health plan and to monitor conditions that might affect your drug therapy. Then, choose how you want to refill.

Registration	Refills
<p>Option 1: Complete and return the "Registration & Prescription Order Form" you received in your patient information packet, including all requested health and allergy information for you and your dependents.</p> <p>Option 2: Visit the Walgreens Health Initiatives web site at www.mywhi.com to download the "Registration & Order Form." Print it out, complete it, and mail it with your prescription order. Be sure to select the form for the mail service pharmacy location (Tempe, Arizona; Orlando, Florida; or Portland, Oregon) that serves your plan. Your order will be delivered within approximately two weeks from the date your order is received.</p> <p>Option 3: Visit the Walgreens Health Initiatives web site at www.mywhi.com to complete and submit the Online Registration Form. This form allows for online registration only. Your registration will be active within 48 hours.</p>	<p>Option 1: Once you've registered, you can log on to www.mywhi.com 24 hours a day, seven days a week, to order refills of maintenance medications. It's simple. Just follow the directions on your screen. Note: <i>New prescriptions can not be ordered online.</i></p> <p>Option 2: You also can use our convenient touch-tone service 24 hours a day, seven days a week, to order refills on your maintenance medication, check your account balance and order status, make payments, and order select over-the-counter products. TTY for persons who are deaf or hard of hearing also is available. (See your member information packet for the numbers to call.)</p> <p>Option 3: Another refill option is to simply mail the Refill Request slip that came with your last order. It includes the prescription number, refills remaining, toll-free 24-hour refill phone number, reorder reference date, and directions for ordering the next refill.</p>

*Walgreens Healthcare Plus is the mail service pharmacy of Walgreens Health Initiatives.